



Unpacking the 30-Day Post-Hospitalisation benefit

Did you know that Fedhealth is one of the only medical aid schemes that pays for post-hospitalisation treatment for up to 30 days after discharge from hospital?

This means that follow-up treatment for a full 30-day period after leaving the hospital is paid directly from Risk, so the member's day-to-day benefits last longer.

The benefit is designed to:

- Minimise the member's stay in hospital
- Ensure the completion of treatment for a particular condition
- Protect the member's day-to-day benefits.

What exactly does the 30-Day Post-Hospitalisation Benefit cover?

- Post-hospital treatment up to 30 days from date of discharge for physiotherapy, occupational therapy, speech therapy, ultra sounds, general radiology and pathology
- Treatment is covered at 100% of the Fedhealth Rate and includes complications that may arise from hospitalisation.

Treatment is limited to the hospitalisation benefit within 30 days following hospitalisation ONLY. The day that you are discharged counts as the first day of the 30 days of cover. Treatment is also subject to the relevant managed healthcare programme and prior authorisation. This benefit is available to all options except myFED.

The following conditions apply to the benefit:

- Members must pre-authorise treatment 48 hours prior to the treatment
- Only treatment as a result of a hospital event will be covered
- Only follow-up treatment related to the original diagnosis is covered
- If the member does not pre-authorise treatment, the claim will be paid from available day-to-day benefits or directly by the member
- Applying for authorisation after treatment has been received will not be allowed
- Treatment must be requested by the doctor who treated the patient in-hospital

The following are NOT COVERED by the benefit:

- Routine consultations and investigations for medical follow-up cases
- All cases that were treated in a casualty ward and any casualty follow-up treatment
- Painkillers, sleeping pills and bandages
- Treatment by a chiropractor, aromatherapist or acupuncturist
- Dressing of wounds
- Medication – this includes all IV and IM injections, or antibiotics given in the rooms, but could be paid for in lieu of hospitalisation
- Specialists referrals and related requests
- MRI scans
- CT scans
- Surgical appliances e.g. wheelchairs, braces and crutches
- Biokinetics

This is another of Fedhealth's unique benefits designed to put more money in our members' pockets.



CONTACT DETAILS

For more information, please visit fedhealth.co.za, or use the Fedhealth Family Room, WhatsApp service or Fedhealth Member App. You can also call the Fedhealth Customer Contact Centre on **0860 002 153**.

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Europ Assistance
0860 333 432

MVA Third Party Recovery Department
012 431 9718

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